



## QUALITY POLICY

Whitsunday Moorings & Marine Construction is an underwater marine service and maintenance company catering to a growing number of clients on the Qld coast.

It is the policy of this company to operate our business in a manner that consistently meets or exceeds the quality standards set by our stakeholders. To achieve this, we are committed to continuous improvement of our operations and the products and services provided by our company.

## AIMS AND OBJECTIVES

To achieve this goal, we recognise that the quality of our products and services are determined by our customer's needs and expectations. Our objectives are to:

- Identify the changing needs and expectations of our customers
- Develop and maintain processes and procedures that ensure that these changes are accommodated
- Meet the requirements of International Standard AS/NZS ISO 9001:2008
- Achieve efficiency in our operations, attention to detail, and responsiveness to customer priorities
- Provide quality products and services on time along with competitive pricing
- Provide an employment environment where continuous improvement is encouraged.

## RESPONSIBILITIES

WMMC will:

- Train all staff and contractors to identify areas where improvement can be achieved
- Strive to ensure that customer and stakeholder satisfaction is achieved at all times, and in all things, and
- Support the adoption of appropriate quality systems and management principles in order that all stakeholders benefit from this commitment to quality.

Employees are expected to:

- Assist and cooperate in ensuring that this policy is followed, and
- Actively participate in the adherence of this company to the achievement of the goals and objectives of this policy.

Darren Foster  
Managing Director  
WMMC

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